Log of Parent Carer concerns – Feedback from website enquiries, verbal & Private Facebook group over a period from June 2022-present:

This feedback is feedback we have logged that has came in as general enquiries via email to SENDAC, usually asking for support, or that has been spoken about on our Facebook group/at events. A lot of the feedback is repeated, and therefore only a small list of bullet points is created in each area- this feedback covers at least 30 families across the county.

EHCP’s:

1. Not happy with provisions in EHCP
2. School placement not appropriate
3. Going well over the 20 week timescale to finalise
4. Haven’t had any sensory provisions in EHCP
5. No sensory needs being identified in Section B of the EHCP
6. School not applying for EHCP
7. Not informed that they can apply for EHCP’s
8. SENDIASS service not getting back to them due to capacity issues
9. Stating schools are ‘full’ as a reason to refuse placement.

Sensory processing:

1. No support at all in sensory processing
2. Having to pay for private sensory assessment for EHCP tribunal purposes
3. LA not collecting advice on sensory needs as part of the EHCP assessment.
4. Having to pay private report too understand their childs needs

Mental health:

1. No support for mental health for autistic children
2. Having to remove child from education due to mental health and no support being given
3. Schools using part time tables for children with mental health issues or school refusals, however, having this as a long term thing without a plan to reintroduce the child back into education.
4. No support for children with ADHD in relation to their mental health.

Access to information:

1. No understanding of how the Local offer works
2. Find the local offer far too confusing to use- it’s not accessible
3. No feedback being provided to parents on feedback that has been collected